

TERMS OF SERVICE:

Apoca Living offers a 30 day warranty on all their craftsmanship completed on the conversion such as trim work, flooring, cabinets, windows, roofing, siding, electrical, plumbing, and etc. Apoca Outpost shall cover 100% damages that may have been caused from transportation if hired to deliver the unit to the owner.

- Appliances

If there are any defects from any appliances such as stoves, refrigerator, microwave, washer/dryer, garbage disposal, dishwasher, Apoca Living is not liable to any defects unless the defect is found from our 20 point inspection. If the defect is found upon delivery, the owner is required to contact the manufacturer that built the appliance to get a technician to fix the appliance at the owners expense.

- Ventilation Systems

All our mini split and ac/heat systems are fully inspected and tested from our 20 point inspection. If the mini split malfunctions, the owner is required to contact the manufacturer that built the ventilation system to get a technician to fix the system at the owners expense.

- Solar

All our solar kits are fully inspected and tested from our 20 point inspection. If the solar malfunctions, the owner is required to contact the manufacturer that built the solar system to get a technician to fix the system at the owners expense.

- Water Heater

All our water heaters are fully inspected and tested from our 20 point inspection. If the water heater malfunctions, the owner is required to contact the manufacturer that built the water heater to get a technician to fix the system at the owners expense.

- Trailer

If there are any malfunctions or any issues with the trailer please contact the specified manufacture that has built your trailer.

- Windows and Doors

Apoca Living is only responsible for windows and doors if the house is leveled properly and the windows and doors do not open and shut properly. But if there are any defects such as gaps on the inner frame, loose glass, latch malfunctions, or inner frame shaking, please contact the manufacture that has built the window for your unit.

- Pumps

Our pumps are fully insured under our 30 day warranty due to it being a part of the rough plumbing system. Any malfunctions caused within 30 days are covered by our in house warranty. After 30 days, please contact the manufacturer for technical support on the item.

- Toilets

All our toilets are fully inspected and tested from our 20 point inspection. We have a 30 day warranty on the toilet wax ring that tends to possibly crack on transport, but any inner mechanical issues that malfunctioned must be addressed to the manufacture. This complies to all types of toilets installed by Apoca Outpost.

20 Point Inspection:

We require a 20 point inspection on each and every unit we build in order to guarantee a safe operating tiny home. If the 20 point inspection fails, Apoca Living will continue to repair any issues until the home is fully 100% functional. Once the 20 point inspection is completed and signed by an authorized technician, the 30 day warranty will be valid. If the owner insists on receiving their tiny home early without a 20 point inspection, the 30 day warranty and 100% satisfaction guarantee is voided and the owner must accept the home as is.

Here are the following items inspected on our 20 point inspection:

– Check all Light Switches

– Test all Outlets
– Test all Breakers

- Test GFCI Outlets
- Test SC/Heat Systems if Included
- Test Solar if Included
- Test Electric or Propane Stove
- Check Propane Lines for Any Leaks
- Test Shower Stall and Check Drain for Any Leaking
- Test Water Heater and See How Long There is Hot Water
- Test Kitchen Sink and Look Under for Leaks if Any
- Test Fridge Ice Maker
- Test Washer Dryer Combo and Check for Leaks if Any
- Test Vanity and Check for Leaks if Any
- Check Drywall for Any Cracks
- Check Paint for Any Touch Ups Needed
- Test Tire Pressure
- Test Trailer Lights
- Check All Windows and Doors and Make Sure They All Open and Close Properly
- Check Floor Storage Doors and Make Sure They All Open and Close Properly
- Check Cabinet Doors and Make Sure They All Open and Close Properly
- Check Regular or Compost Toilets and Make Sure They Have all Materials and Manuals
- Check Kitchen Drawers and Make Sure All Product Manuals are Stored.
- Include 50 Amp Chord, Hose, 3" Drain, Binder With Contracts, Blueprints, & Warranty Information.
- Check Roofing for any Loose Screws and Caulking Bubbles

Liabilities:

- Injuries: Once the owner is in possession of the unit, Apoca Outpost has zero responsibilities for any injuries caused from using the converted unit.

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bedding, appliances, clothing, and etc. Any items that are damaged inside of the house is not Apoca Outpost responsibilities. Owner is obligated to replace any personal items damaged in the unit at their own expense.

Change Orders:

Apoca Living. asks that you have all final decisions made for your unit 30 days before the build date.

There will be a \$300 fee for every change order that is made on your home. A

change order is when the buyer wishes to make any type of changes on their home that may require additional labor costs to change plans, materials, and labor.

Privacy Policy:

We collect certain information through our website, located at <http://apocaoutpost.com/> (our "Website"), including through the products and services provided at the Website. This page (this "Privacy Policy") lays out our policies and procedures surrounding the collection and handling of any such information that identifies an individual user or that could be used to contact or locate him or her ("Personally Identifiable Information" or "PII"). This Privacy Policy applies only to our Website and to the products and services provided through our Website. It does not apply to any third party site or service linked to our Website or recommended or referred by our Website, through our products or services, or by our staff. And it does not apply to any other website, product, or service operated by our company, or to any of our offline activities.

Reasons Apoca Living Collects Personal Information

We collect your personal information because it helps us deliver a superior level of customer service. It enables us to give you convenient access to our products and services and focus on categories of greatest interest to

you. In addition, your personal information helps us keep you posted on the latest product announcements, special offers, and events that you might like to hear about.

Shipping:

All our drivers are 100% insured and properly license to haul any loads needed for our units. Their insurance covers any damages made to the unit that may be caused by their negligence. If there are any damages made to the unit that may come from the home owners property such as trees, mud pits, or any thing else that may be obstructive to the home getting access to the property, the home owner is obligated to pay for any damages that could be made on their property. Please make sure your property is 100% accessible for your unit for areas that are at least 16' wide and 14' tall.

Terminations:

We do not accept any returns on on all items that are built in our shop, nor do we offer any refunds whatsoever on any deposits made due to each customized job that we build is built specifically to each customers specs. We wish for each customer to carefully think over all aspects of the project when it comes to detail and costs before making a final decision to know if doing a conversion is right for them or not.

Additional Add On's:

If the owner wishes to add anything else to their home that was not specified on the contract such as appliances, decks, railings, and so forth. Apoca Living is not responsible for adding anything else to the unit unless the unit is in our manufacture facility with a change order agreement. It is the owners responsibility to find a contractor in their town or city to install whatever additions needed on their unit.

If the owner wishes to add appliances, vanities, and other items in their unit. Apoca Outpost is not responsible for the items not fitting in spaces provided, unless it was not built according to the plans provided.

Indemnity:

You hereby indemnify Apoca Outpost and undertake to keep Apoca Outpost indemnified against any losses, damages, costs, liabilities and expenses (including without limitation legal expenses and any amounts paid by Apoca Outpost to a third party in settlement of a claim or dispute on the advice of Apoca Outpost. legal advisers) incurred or suffered by Apoca Outpost arising out of any breach by you of any provision of these terms and conditions, or arising out of any claim that you have breached any provision of these terms and conditions.

Trailer and Van Maintenance:

You should inspect your bearings and bearing cups for rust and pits, caused by moisture accumulating on the surfaces when not in use, annually. Replace bearing, cups, and seals when necessary. Proper bearing lubrication is essential to the proper function and reliability of your trailer axle. Bearings should be lubricated every 6 months or 6,000 miles. (See axle manufacturer owners manual for proper method to repack bearing cones.)

Trailers equipped with Brakes Proper synchronization of tow vehicle to trailer braking can only be accomplished by road testing. Before any synchronization adjustments are made, your trailer brakes should be burnished-in by applying the brakes 20-30 times with approximately a 20 mph decrease in speed, e.g. 40 mph to 20 mph. Allow ample time for brakes to cool between applications. This allows the brake shoes and magnets to slightly wear-in to the drum surfaces. (See axle and brake controller manufacturer's owners manual for proper synchronization procedures) . Brakes should be adjusted (1) after the first 200 miles of operation when the brake shoes and drums have seated, (2) at 3,000-mile intervals, (3) or as use and performance requires. (See owners manual for proper procedure). Note: Optional Nev-R-Adjust automatically adjust to proper clearances during travel. With Prolonged application of electrical current through your electric brake magnets will burn them out.

Breakaway System- When testing the switch, disconnect trailer cord from tow vehicle. Pull lanyard pin out to the first stage. This will take approximately 20 lbs. of pull. You should hear brakes engage. To double check, move tow vehicle forward to be sure brakes on all hubs are locked and operating properly. Some trailers are equipped with a Push To Test feature to indicate if the battery needs to be recharged, is charging, or is charged. When

hooked up to tow vehicle, the LED indicator should show charged or charging. If this is not the case, you will want to check the tow vehicle to ensure that the proper fuse is not missing/blown. In general, if the dome lights work, then the fuse block or FUSED battery lead is connected and the battery will charge.

Tires and Wheels Tire inflation pressure is the most important factor in tire life. Inflation pressure should be as recommended by the manufacturer for the load. Pressure should be checked cold before each operation. Check inflation pressure weekly during use to ensure the maximum tire life and tread wear. Tire wear should be checked frequently. Once a wear becomes firmly established in the tire it is difficult to stop, even if the underlying cause is corrected. Refer to manufacturer's owner's manual for tire wear diagnostic chart to help pinpoint the causes and solutions of tire wear problems. Wheel nuts or bolts must be tightened and maintained at the proper torque levels to prevent loose wheels, broken studs, and possible dangerous separation of wheels from your axle, which can lead to an accident, personal injuries or death. Please refer to owner's manual for proper wheel torque procedures and requirements. Wheel bolts should be torqued before first road use and after each wheel removal. Check and re-torque after the first 10 miles, 25 miles, and again at 50 miles. Check periodically thereafter.

Disputes:

All irresolvable disputes or claims pertaining to the vehicles, products, or services delivered by the Seller to the Buyer or the relationships that arise there from, whether based in contract, or otherwise, shall be resolved by binding arbitration under the expedited procedures of the Commercial Disputes Arbitration Rules of the American Arbitration Association (AAA) and the Federal Arbitration Act in Title 9 of the US Code and the laws of the State of Idaho. Arbitration hearings will be held in the city where the Seller is located or where mutually agreed. A single arbitrator will be appointed by the AAA and will be an attorney or a retired judge with experience and knowledge in commercial transactions. Judgment upon the award rendered in arbitration shall be final and may be entered in any court, state or federal, having jurisdiction. Buyer and Seller mutually agree that in the arbitration process, that attorneys fees shall not be awarded by an arbitrator under this agreement The arbitrator shall not award attorneys fees under this agreement which expressly declines the arbitrators authority under Idaho Code Section 7-910. IF A DISPUTE OR CLAIM IS NOT SUBJECT TO ARBITRATION FOR ANY REASON, THEN THE DISPUTE OR CLAIM SHALL BE DECIDED IN A COURT OF COMPETENT JURISDICTION WITHOUT A JURY.

SHIPPING OVERSEAS:

As far as Apoca Outpost is aware that once we have confirmation from the the sea ports that we can transport, if there are any issues involving the port overseas to allow your container to enter their country. Apoca Living is not liable for any charges, fees, or fines from the county that we are attempting to transport your container to.

Once the container enters the country, it is the owners full responsibility to work on any political matters that are holding your container for any inspections, permits, or fines.

YOU AND WE IRREVOCABLY WAIVE ALL RIGHTS TO TRIAL BY JURY. Seller's Liability. Sellers liability for any and all claims arising out of this agreement will be limited to the total value of the vehicles, products, or services delivered under this agreement Under no circumstances shall the Seller be liable to the Buyer or any other person for any special, incidental or consequential damages Complete Agreement. This document represent the entire agreement between the Buyer and the Seller. All promises, verbal understandings, or agreements of any kind pertaining to this purchase not specified herein are not binding on the Seller. **Warranty.** Warranty on trailers varies by make and model please refer to warranty information in this contract. Service work performed by Apoca Living. employees is guaranteed against defect in workmanship for a period of 30 days from purchase. Quotes may not include any applicable taxes, documentation or title fees, tire fees and or any other recommended accessories. I, the purchaser, state that I am over eighteen years of age and have the legal right to transact business.

Buyer agrees to all terms described above and will be obligated follow these terms. If

the contract is broken, Apoca Living has the right to rewrite the agreement or continue ownership of the Home if there may be any misuse, or broken agreements have been made on this contract.

